### HOURS

Standard day Monday - Friday, 7.45am - 6pm.



Open 7am - 7pm, for pay-as-you-go early drop-offs and late pick-ups. We're open 51 weeks per year, excluding bank holidays. The nursery closes for one week between Christmas and New Year.

#### Extra sessions

Add an early (7am - 7.45am) or late (6pm - 7pm) session for £10 each or book both for an extra £18 per day.

### DEPOSITS

To secure your space we require a £100 registration fee, this is non-refundable, and a £400 fee is also chargeable, this charge is then deducted from your first months fees.

### FEES

Fees include all meals, snacks, milk for infants, nappies and extra curricular activities.

Your invoice is issued up to 10 days before the beginning of the following month and is payable before the 1st of the month. Fees are based on a weekly rate and therefore your monthly invoices will fluctuate depending on the number of weeks in a month.

Fee increases are calculated in July and are based on the previous year's running costs. These are then applied in the following September's invoice.

We do not offer refunds for sickness or holidays.

### TOURS

For newly launching nurseries, all registered families will be invited to an open day as soon as the new nursery is ready to view.

For existing nurseries, you can arrange your tour here.

### DAY RATES



# Minimum 2 days per week non full time hours must include a Monday or Friday

|                     | 2 DAYS  | 3 DAYS  | 4 DAYS  |
|---------------------|---------|---------|---------|
| Standard fee        | £176    | £264    | £352    |
| 3yrs + with funding |         |         |         |
| 15 hrs funded       | £124.08 | £212.08 | £300.08 |
| 30 hrs funded       | £124.08 | £186.12 | £248.16 |

| FULL TIME |                               |  |
|-----------|-------------------------------|--|
| £396      |                               |  |
|           |                               |  |
| £344.08   |                               |  |
| £292.16   |                               |  |
|           | 10% discount<br>for full time |  |

### RATES EXPLAINED

**How funding works at Fennies:** Whichever funding you qualify for, the calculations are based on a term time only provision which equates to 38 weeks a year. Fennies operates 51 weeks of the year, therefore your funding will be part of a 'stretched offer' covering these 51 weeks.

More guidance is available, should you have further questions email: accounts@fennies.com.

## IF YOU NEED TO CHANGE YOUR DAYS

Should you wish to decrease the number of days your child attends, or cancel your place, we require 2 months written notice. This will then be confirmed by your Nursery Manager, this will be subject to availability and cannot be guaranteed.

Should you wish to increase your days, please contact your Nursery Manager again, this will be subject to availability and cannot be guaranteed.

## DISCOUNTS



Discounts applied for full-time attendance at 10% (as above) sibling discounts are offered at 10% monthly fees

### CANCELLATION

Cancelling more than 2 months before start date: Your £400 deposit will be refunded, however your £100 registration fee will remain nonrefundable.

Cancelling less than 2 months before start date: Your £400 deposit and your £100 registration fee will be non-refundable and you will be liable for any fees over and above the value of the £400 deposit.

Cancelling during contracted time: We require 2 months notice, your cancellation period will be 2 calendar months from the day your written notice was received. You will be responsible for paying the fees during this time and all outstanding fees must be paid in full before your leave date.

### **REGISTER NOW!**

To secure your child's place click the above to register, then transfer your £100 registration fee and your £400 deposit using the reference, your child's first initial, surname, followed by the nursery name, using the below details, eg CSmithOxted

**BANK: METRO BANK** 

**ACCOUNT NAME: FENNIES DAY NURSERIES LTD** 

ACCOUNT NUMBER: 13682569

**SORT CODE: 230580** 



